

Policy of the company

Scott & Hagget Czech, s.r.o.

Scott & Hagget Czech, s.r.o is prosperous and growing company which provides professional consultancy for clients in fields; strategic management, increase of effectiveness of the company and development, and human resources management. Company has aim to constantly strengthen its unique position on the Czech market and provide to the customers services of top quality. For the support of those aims our company decided to implement integrated system of management, in which it exercises following fundamentals and policy.

1. Focus on the customer

Our services are provided under the understanding of needs and expectations of customers. Quality of provided services comes from highly ethical, professional and head approach of our employees. Satisfaction of our customers is constantly monitored and evaluated. Relations with customers are based at first on mutual trust and lasting partner approach. Customer can be sure that information which he provides to us are highly valuable for us and we seek to provide their maximum safety.

2. Approach to decision making based on facts

Services provided for customers are based on work with facts (above all about market and functioning of customers) and using proven and backed methods for solution of given problems. Our employees are constantly being educated and their analytical skills are systematically developed.

3. Leadership

Members of our company's management manage their divisions with clear and shared vision, which comes from the overall strategy of the company. Leading workers are thanks to their behavior an example and inspiration for other employees, they communicate always openly, friendly and constructively. Employees are under leadership of their bosses constantly developed and encouraged to better effort. Motivation of employees based on approval, respect and evaluation for completing defined aims.

Top management of the company covenanted to be under the law requirements of valid legislative EMS and BOZP, which with regard to provided services field and to company's product implicate and which refer to its environmental aspects and analysis of risks BOZP.

Company's management also accepted obligation to systematic safety management of information from the viewpoint of maintenance of their availability, privacy and integrity

4. Systemic approach to management

Our company is managed under the principals of process oriented management. We perceive company as file of mutually connecting and influencing processes. This understanding of our own organization is projected to systemic and conceptual approach for defining aims in terms of company management, allocation of resources, analysis of incurred problems, change management, process optimization, evaluation of safety risks and their minimization.

5. Constant improvement

As the main aim of integrated management system we perceive securing of constant improvement of our company and that mainly in the fields of providing service to customers, effectiveness of internal processes, creating conditions for personal and professional growth of our employees, environmental care, securing safety of information, care about safety and preservation of health during work and securing growth and prosperity of the company.

6. Process approach

Our company's processes are defined, described and named owners of those processes. Processes are actively managed and according to strategy of the company optimized and changed. Responsible workers are named for partial activities in processes, and required inputs and outputs are defined. Aims of the processes are regularly measured and evaluated.

7. Employees' involvement

Our employees are identifying themselves with values of our company, they accept responsibility for them commended processes and partial tasks. They always act so they can provide maximum quality of services for customers and together so they can fully contribute to development and growth of our company. Approach to fulfill the aims is displayed by proactive and innovative behavior. Employees are mutually sharing their know-how and support colleagues in their personal and professional growth.

8. Mutually beneficial suppliers and partners relations

With partners and suppliers we create mutually beneficial and lasting relations which lead to increase in quality of our service.

9. Regardful management to the environment

Inevitable component of our activity is minimization of negative influences on the environment. All our employees are involved in unceasing improvement and reduction of negative impacts. Under this aim we fully follow law requirements implicating fields of our service in relation to environmental aspects, which our company monitors and evaluates. We emphasize on re-using garbage materials, minimization of garbage production and economic use of energy.

10. Safety and preservation of health during work

With use of integrated management system and managed economy secure minimization of risks to our employees and also to external involved parties from the viewpoint of safety and preservation of health during work.

11. Management of information safety

The company continuously identifies risks connected with information safety, evaluates them and by implementing sufficient precautions decreases these risks. Through regular audits and deliberation monitors the level of information safety, evaluates effectiveness of applied precautions and by elaborated system of corrective and preventive precautions improve the information safety.

Company's management covenants that it will create sufficient financial, material and human resources for implementation, maintenance and development of integrated management system according to requirements of ČSN EN ISO 9001, ČSN EN ISO 14001, ČSN ISO/IEC 27001 and OHSAS 18001.

Company's management expects from employees first of all responsibility for the quality of their work, fulfilling principles of politics and active cooperation with development of integrated system of management.

Politics of integrated system of management is obligatory to all employees and partners of the company.

Company's management covenants that the politics is actualized so it constantly corresponds with character and range of our activities and services, environmental aspects, safety risks and analysis of risks BOZP

In Prague 1.6.2009

Managing Partner
signature